March 23, 2020

Dear Valued Customer:

The safety and health of Taconic’s customers, employees and suppliers is our most important concern. Taconic’s facilities are following recommendations from the various national and local governments and health advisory bodies where we operate to provide a safe working environment.

We continue to monitor the developments related to the COVID-19 novel coronavirus around the world and especially in the local municipalities where our factories are located. Many international borders are closed to people; goods and cargo are still permitted to pass. Although certain restrictions have been put in place in each of the municipalities where Taconic manufactures product, these restrictions permit and even encourage the manufacture of goods essential for food-, healthcare-, transportation-, safety-, microelectronics- and defense-related applications. Our facilities continue to operate production lines to maintain the production of these important items. Many of our raw materials are multi-sourced from different global locations, mitigating the risk of local restrictions. Taconic’s multinational footprint in North America, Europe and South America also provides flexibility in manufacturing to support our customers in the event of further local restriction. In many cases equivalent product is manufactured in all our facilities. Our skilled and dedicated staff are keeping all our manufacturing facilities running safely. We continue to implement health and safety-related measures to reduce the risk of virus transmission within our local communities.

Customers with questions about specific product lines or orders may call their customer service representative or salesperson so that we can respond to your questions in those individual cases. We appreciate the confidence that you have shown in Taconic and our team and will always do our best to serve you well.

With regard and appreciation,

Timothy Kosto
President